

PPG Report 2018 – Alwoodley Medical Centre

Introduction

This report covers the first two years of the new premises and merged practices (from The Surgery at Nursery Lane and Adel, and Moorcroft), and the integration of the two PPGs for Alwoodley Medical Centre.

Background

The two PPGs merged when the practices were amalgamated in April 2016. Only two patient members joined from Moorcroft, although one was a very active member.

Meetings

During the period in question there were eight meetings held. It was decided after the business of the merger had been concluded that there was no need to meet monthly and instead a quarterly meeting was deemed to be sufficient. All meetings were quorate, with doctors and members of the practice staff present, and minutes were published and are available on the website.

PPG Members

At the start of the period there were nine members. Unfortunately, due to various domestic and work pressures three have had to resign. In addition, Barry Cook moved house and is no longer eligible to be a patient here or a member of this group. All those leaving have contributed to the progress of the group and I extend thanks on behalf of all of us for their help.

We have been successful in recruiting five new attending members of the group and a further four as part of our wider reference group. We extend a warm welcome to them all. Our current strength of attending members is eleven and we would still like to recruit new members, especially those who would broaden our mix.

Support from the PPG

The PPG produced promotional material for the opening of the new practice and assisted doctors and staff on the Open day. Support was also provided to the practice by the PPG on updating of their new website and helping them to quickly identify whether new patients fell into the new catchment area. Newsletters have been produced for patients at least half-

yearly over this period and we aim to increase this to three times per annum moving forward as the needs arise for imparting information.

Finance

The cost of producing the publicity and newsletters was several hundred pounds. The Leeds North CCG promised £500 towards the costs outlined above, however, this money never materialized. The printer - a patient - kindly donated these publications for which we are very grateful. The practice is now providing funding for producing these publications.

CQC Inspection

During the 2017 inspection, Dick Killington, Carolyn Holroyde and I met with the chief inspector for about an hour. She stated that she was perfectly happy with the way we were operating.

Caring Hands project

A working party was set up to explore the possibility of setting up a viable group, using learning from the North Leeds practice group in which Michelle Whittaker, one of our patient PPG members, was heavily involved. Sadly after two lengthy meetings the group concluded that there was just not the available number of people to ensure effective working.

Action plans

A detailed action plan was produced and approved in early 2017 and has been worked on and updated since then. A new plan is being worked on for implementation in 2018/19.

City and country-wide projects

Some members have participated in these projects notably "Me and My Medicines". Three members of the group were members of the Leeds North CCG, and Dick Killington now sits on the newly combined city wide CCG.

Cooperation with Doctors and practice staff

There is a good and effective dialogue between us.

Keith Reynolds OBE

PPG Chair

July 2018