

Alwoodley Medical Centre

Proposed closure of Adel branch surgery

1. What this document is about

The purpose of this document is to inform patients and staff of our proposal to close Adel Surgery. The surgery at 141 Long Causeway is a branch of Alwoodley Medical Centre, which has applied to NHS Leeds Clinical Commissioning Group to close this branch.

The closure will have an impact on patients who access services provided at Adel Surgery. This document outlines the proposed changes and gives patients the opportunity to comment on the proposed closure. We hope you will read this document and feedback your comments by midnight on **Sunday 5 April 2020**.

2. Background

Alwoodley Medical Practice has 15,055 (correct as at 6 February 2020) registered patients, with the Adel site currently serving a registered population of approximately 2500 patients. This is just a small proportion of the total Adel population, made up of 1500 Nursery Lane and Adel patients and 1000 patients who used to be registered with Moorcroft Surgery and who joined when the two practices merged in April 2016. There has been no growth in the number of Adel postcode patients registered at the practice in the last three years.

We did not increase or decrease clinical service provision despite the addition of 1000 patients with an LS16 postcode at the time of merger. Even then we have found it difficult to fill all our Adel Surgery appointments. Information available to us suggests that the appointments at Adel have been taken by patients who could not get appointments at Alwoodley Medical Centre in the significant majority of cases.

Following the merger of Nursery Lane and Moorcroft Surgery in 2016, we have continued to provide services from Adel, hoping that the new housing developments would result in increased patient numbers. Unfortunately, this has not been the case and we assume that those patients new to the area, are mostly registering with one of the other local surgeries in the area such as Ireland Wood, Abbey Grange, Burton Croft, High Field (Holt Park).

We are therefore proposing to close our branch surgery in Adel and we have outlined some of the reasons below:

- To enable us to increase the number of appointments offered at Alwoodley to help accommodate demand.
- To allow us to bring all our services and resources under one roof and enable us to continue to improve the excellent standard of care we offer our patients.
- To enable us to use our staff more efficiently so that they can see all patients at one site without any need to travel between the two practices.

- Adel Surgery is not fit for the purpose of delivering modern, high quality healthcare and is in need of substantial investment, with a particular need to bring it up to the standards needed to support those with a disability.
- Figures show that Alwoodley patients used Adel Surgery 4676 times and the Alwoodley Surgery 56990 times during the last 12 months. Adel patients have been seen at Alwoodley 5574 times and at the Adel surgery only 4145 times. This shows that a higher percentage of appointments at the Adel site are taken up by patients who are nearer to the Alwoodley site.
- We are rated as 'Good' by the Care Quality Commission (CQC). Our proposal would allow us to respond to well documented staffing issues in the NHS so that we can continue to provide the best possible care for our patients.

3. What will this mean for me?

Patients who use our Adel surgery on a regular basis will be affected by the proposed closure. Those patients will see the following changes in the event of the proposed branch closure:

- Your future appointments would be at Alwoodley Medical Centre. This is a 10 minute car journey from Adel surgery. There is no direct bus service between the two sites.
- Your records would remain registered with Alwoodley Medical Centre. You would still be able to see the same GP and nursing staff from Adel at Alwoodley.
- You would benefit from extended opening times. Alwoodley Medical Centre is open from 7am to 8pm on Monday and 8am to 6pm Tuesday to Friday.
- You would benefit from a wheelchair accessible building which is easier to access for people with limited mobility.
- Patients who are housebound would continue to receive home visits.
- We will continue to provide sensitive and respectful end of life care.

4. How can I provide feedback about this proposal?

We welcome your feedback on our proposals and we'll share this with NHS Leeds Clinical Commissioning Group, by providing a report after the survey has closed. This report will also help the local NHS to understand if there are any gaps in local services that may need to be addressed.

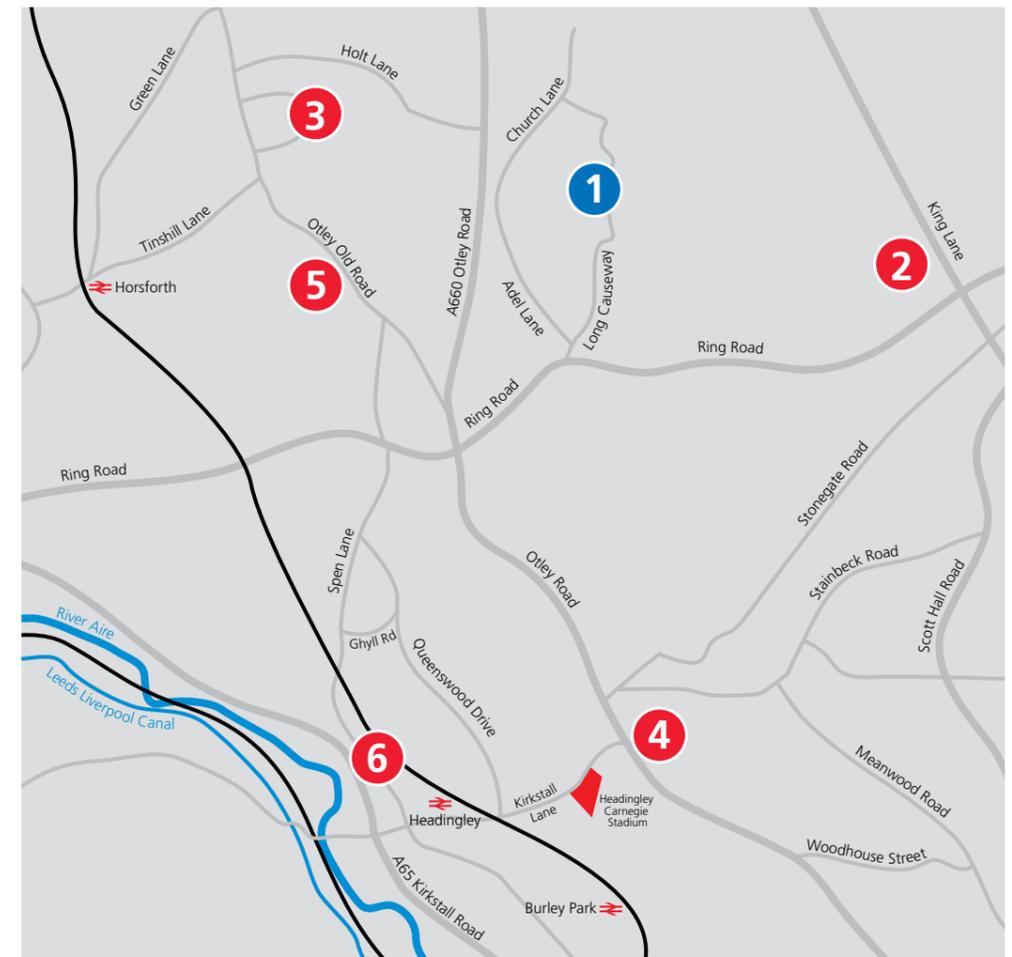
We have planned some time to listen to the views of our patients (we refer to this as engagement) to give you an opportunity to have your say. In addition we have planned two public meetings where you can hear more about our proposals and ask questions. We'll be noting your comments and they will be added to the feedback other patients give through the survey to help us write our engagement report.

There are a few ways that you can share your thoughts about the proposed change:

- You can attend one of our public meetings on:
 - **Wednesday 25 March 2020, 6-7pm** at **Alwoodley Medical Centre.**
 - **Thursday 2 April 2020 2-3pm** in **The Alwoodley Room, Conference Complex, Weetwood Hall.**
- You can share your views by completing the survey at the end of this document. You can hand in your survey at reception at Adel Surgery or Alwoodley Medical Centre or post it to Alwoodley Medical Centre, Saxon Mount, Leeds LS17 5DT.
- Alternatively, you can complete the online survey from our website www.alwoodleymedicalcentre.co.uk
- If you prefer please email us alwoodleymedicalcentre@nhs.net

5. If you're thinking of leaving our practice

While we would want all our patients to remain registered with us so that we can continue to provide care for you, we understand if our proposal means you would like to register with another GP practice. The practices that are nearest to **1** Adel Surgery are below.



2 Alwoodley Medical Centre Saxon Mount, Leeds LS17 5DT	No direct bus from Adel to Alwoodley
3 High Field Surgery High Field Surgery, Holtdale Approach, Leeds LS16 7RX	Service number 1 Bus from Otley Road Holt Lane to High Field Surgery.
4 Burton Croft Surgery Headingley Medical Centre St Michaels Court, 1 Shire Oak Street, Leeds LS6 2AF	Service number 28 Bus from St George Martin Drive East Moor Lane to Burton Croft Service number 1 (or X84 to Arndale Centre) Buses from Otley Road Holt Lane to Burton Croft
5 Ireland Wood Surgery Iveson Approach, Leeds LS16 6FR	No direct bus from Adel to Ireland Wood
6 Abbey Grange Medical Practice Norman Street, Kirkstall, Leeds LS5 3JN	No direct bus from Adel to Abbey Grange

Survey

You can hand paper copies of the survey over to the reception team at your GP practice or post it to us.

If you would like to receive a short report outlining the feedback from this engagement please share your contact details below:

Name:	<input type="text"/>
Address:	<input type="text"/>
Email:	<input type="text"/>
GP practice:	<input type="text"/>

1. Please tell us who you are:

- I am currently a patient who uses Alwoodley Medical Centre
- I am currently a patient who uses Adel Surgery
- I am a relative, friend or carer of someone who uses Alwoodley Medical Centre
- I am a relative, friend or carer of someone who uses Adel Surgery
- Other (please state)

2. When did you, or the person you care for, last attend the GP practice?

- In the last month
- In the last 6 months
- In the last year
- Over a year ago

3. Why did you, or the person you care for, last attend the GP practice?

- To see a doctor
- To see a healthcare assistant
- To see a nurse
- To see a social prescriber
- To pick up a prescription
- To see a pharmacist
- To have a blood test
- To see a midwife
- Other (please state)

4. How did you, or the person you care for, make your last appointment?

- In person at reception
- On the phone
- Online

5. If Adel Surgery were to close, would you be most likely to:

- Remain registered with Alwoodley Medical Centre
- Register with another GP Practice

Please indicate below which practice you're likely to move to

6. How would you, or the person you care for, rate your overall experience of using our practice?

- Excellent
- Good
- Poor
- Very poor

7. Which three things are most important to you when you make an appointment at our practice (please pick three)

- Getting an appointment quickly
- Seeing a specific person at the practice
- The quality of care I receive
- The opening times of the practice
- Being able to access a range of different services locally

8. What do you see as the main advantages of providing all services at Alwoodley Medical Centre?

- Being able to access a wider range of services
- Having access to a wider range of different medical staff
- Extended opening hours
- A modern, wheelchair accessible, fit for purpose health centre
- No response
- Other (please state)

9. Please tell us if you have any concerns about the proposed closure or any suggestions that could help with future planning of local health services.

Equality Monitoring Form

We deliver a wide range of services and we need to know who is benefiting from our services and who might be missing out. We would appreciate it if you could answer the questions below by ticking the boxes that you feel best describe you. Some questions may feel personal, but the information we collect will be kept confidential, secure and kept separately from any personal information you might have provided elsewhere.

Please tick here if you would prefer not to answer any of the equality monitoring questions.

Q1 What is your postcode?

Q2 What is your age?

- Under 16 16-25 26-35 36-45
 46-55 56-65 66-75 76-85
 86+ Prefer not to say

Q3 Are you disabled? (The Equality Act 2010 defines disability as 'a physical, sensory or mental impairment which has, or had a substantial and long-term adverse effect on a person's ability to carry out normal day to day activities').

- Yes No Prefer not to say

Q4 If yes, what type of disability? Please tick all that apply.

- Long-standing illness
 Physical impairment
 Learning disability
 Mental health condition
 Hearing impairment (such as deaf or hard of hearing)
 Visual impairment (such as blind or partially sighted)
 Prefer not to say
 Other (please specify)

Q5 What is your ethnic background?

Prefer not to say

White

- British (English / Welsh / Scottish / Northern Irish)
 Irish Gypsy or Traveller European
 Any other white background (please state):

Mixed or Multiple ethnic groups

- White and Black Caribbean
 White and Black African
 White and Asian
 Any other Mixed or Multiple ethnic (please state):

Asian or Asian British

- Indian Pakistani
 Bangladeshi Chinese
 Any other Asian background (please state):

Black, African, Caribbean or Black British

- African Caribbean
 Any other Black, African, Caribbean or Black British background (please state):

Other ethnic group

- Arab
 Any other ethnic group (please state):

Pregnancy and maternity

The Equality Act 2010 protects women who are pregnant or have given birth within a 26 week period.

Q6 Are you pregnant at this time?

- Yes No Prefer not to say

Q7 Have you recently given birth (within a 26 week period)?

- Yes No Prefer not to say

Q8 Are you a parent or carer of a child or children under the age of five years old?

- Yes No

Q9 What is your religion or belief?

- Buddhism Christianity Hinduism
 Islam Judaism Sikhism
 No religion Prefer not to say
 Other (please specify):

Q10 What is your sexual orientation?

- Bisexual (more than one gender)
 Gay man (same gender)
 Lesbian / Gay woman (same gender)
 Heterosexual / Straight (opposite gender)
 Prefer not to say Other (please specify):

Q11 What is your relationship status?

- Civil partnership Divorced
 Married Single
 Co-habiting (live with partner) Widowed
 Prefer not to say Other (please specify):

Q12 What is your employment status? (please tick all that apply)

- Student At college At university
 Employed - Full time Employed - Part time
 Self Employed
 In receipt of state benefits (e.g. Personal Independence Payment, Universal Credit)
 Unemployed - Looking for work
 Unemployed - Not looking for work
 Apprenticeship / training Retired
 Prefer not to say Other (please specify):

Q13 Are you a carer? (A carer is someone who provides unpaid support / care for a family member, friend, etc. who needs help with their day to day life because they are disabled, have a long-term illness or they are elderly).

- Yes No Prefer not to say

Q14 Do you have unpaid responsibilities for children as a parent / grandparent / guardian?

- Yes No Prefer not to say

Q15 Would you describe yourself as homeless?

- Yes No Prefer not to say

Q16 What gender best describes you?

- Woman (including trans women)
 Man (including trans man)
 Non-binary Prefer not to say
 Other (please specify):

Q17 Are you transgender? Is your gender identify different to the gender you were given at birth?

- Yes No Prefer not to say

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You can return the completed survey by

- Returning this paper survey to your GP practice
- Posting the completed survey to Alwoodley Medical Centre, Saxon Mount, Leeds, LS17 5DT

If you have any questions about this survey please contact alwoodleymedicalcentre@nhs.net:

We need your comments by **midnight on Sunday 5 April 2020**.

Alternative formats

An electronic version of this document is available online here: www.alwoodleymedicalcentre.co.uk

If you need this information in another language or format please contact us by telephone on 0113 393 0119 or by email on alwoodleymedicalcentre@nhs.net

