

Alwoodley Medical Centre
Notes of PPG meeting September 2nd 2020
1300 Alwoodley Medical Centre (AMC)

Present (Patients): Dr Stewart Manning (SR), Dick Killington (DS), Shelley Ross (SR)
Present (Practice): Dr Raj Sathiyaseelan (Dr RS)
Compiled by: SR

Item	Notes	Action
1	<p>Adel Surgery Update</p> <p>Dr RS advised that the CCG Primary Care Commissioning Committee had approved the surgery's proposal to close Adel but recognised that this would have a greater impact on some of patients in terms of accessing the main site at Alwoodley. Consequently, they had advised that there should be a robust and sustainable transport solution to help patients access the main site, which the Practice will work collaboratively with the CCG and local councillors to try and establish. The committee also advised that the Practice should continue to work with the pharmacy based next to the Adel surgery. As a result, the Practice was in discussion with the pharmacy about assisting with flu vaccinations.</p> <p>Dr RS added that the landlord of the Adel site had served notice on the pharmacy because the lease states that it can only remain open if there is a GP practice occupying the neighbouring building. The pharmacy will still have its licence to practice and should it relocate, can do so only within a certain mileage.</p>	
2	<p>Covid 19 Update</p> <p>During the pandemic, Dr RS advised that patients from Adel had been attending the Alwoodley site without complaint. He explained that the medical team has been seeing patients since the crisis began.</p> <p>Patients who phone before 12 noon are put on a list and then contacted by a GP that day. They are triaged by phone initially and seen if the GP they have spoken to decides this is necessary. Patients are seen by the same GP who they speak to on the telephone. Should any tests be required, they are organised during the visit with the GP.</p> <p>Patients who phone after 12 noon, are contacted the same day if the issue is urgent, otherwise, they will be contacted the next working day.</p>	

	<p>Patients with mental health concerns are being managed remotely.</p> <p>The Practice is receiving 800-1000 calls plus per day. The GPs are making 200 calls and seeing patients. The nurses and healthcare assistants are also making calls and seeing patients. As a result, the switchboard is struggling with the number of calls and would encourage patients to use e-reception accessed via the AMC homepage on line. Patients using this service will receive a call the next working day.</p>	
3	<p>Newsletter</p> <p>SR asked if the latest newsletter – which was due for publication in March and had been written – could be placed on line and patients sent a text to advise that it was available. Dr RS was happy for this to take place.</p>	
4	<p>AOB</p> <p>SR advised that a doctor's practice in Radlett, Hertfordshire, with a large Jewish population, had information on their website about screening for inherited diseases more commonly found in the Jewish population. As AMC also has a large number of Jewish patients, she suggested that AMC should do the same. Dr RS agreed that she should look into this and liaise with Jnetics.</p> <p>Flu vaccine – this is being rolled out for the usual categories. Flu jabs for those between the ages of 50 and 64 will be starting after the first wave of high risk patients have been immunised. This is expected to take place in late November/early December.</p>	
5	<p>Date, time and venue of next meeting</p> <p>It was agreed that PPG meetings will take place in the near future with just Dr SM, DK and SR and the Practice. This will be reviewed in the New Year.</p>	